

AGENDA

Meeting: Western Area Licensing Sub Committee

Place: The Usher Suite - Civic Centre, St Stephens Place, Trowbridge.

BA14 8AH

Date: Wednesday 18 September 2013

Time: <u>10.30 am</u>

Matter: Review of a Premises Licence - Club Ice/Players, 26a

Quartermaster Rd, West Wilts Trading Estate, Westbury

Please direct any enquiries on this Agenda to Lisa Pullin, of Democratic Services, County Hall, Bythesea Road, Trowbridge, BA14 8JN.

Press enquiries to Communications on direct lines (01225)713114/713115.

This Agenda and all the documents referred to within it are available on the Council's website at www.wiltshire.gov.uk

Membership:

Cllr Desna Allen Cllr Sue Evans Cllr George Jeans

AGENDA

1 Election of Chairman

To elect a Chairman for the meeting of the Sub Committee.

2 **Procedure for the Meeting** (Pages 1 - 8)

The Chairman will explain the attached procedure for the members of the public present.

3 Chairman's Announcements

The Chairman will give details of the exits to be used in the event of an emergency.

4 Declarations of Interest

To receive any declarations of disclosable interests or dispensations granted by the Standards Committee.

5 **Licensing Application** (Pages 9 - 12)

To consider and determine two applications for a Review of the Premises Licence in respect of Club Ice/Players 26a Quartermaster Road, West Wilts Trading Estate, Westbury made by Mr Richard Gregory and Mrs Susan Capon.

- 5a Current Premises Licence (Pages 13 18)
- 5b Applications for a Review of a Premises Licence and Evidence in Support of Application (Pages 19 36)
- 5c Relevant Out of Hours Log Sheets from Worcester Telecare (Pages 37 40)
- 5d Location Plan (Pages 41 42)
- 5e Evidence from Club Ice Premises Licence Holders (Pages 43 68)

LICENSING COMMITTEE

PROCEDURAL RULES FOR THE HEARING OF LICENSING ACT 2003 APPLICATIONS

1 Purpose

- 1.1 These rules have been prepared to facilitate proper consideration of licence applications, made under the Licensing Act 2003, by the Licensing Committee and its Sub Committees.
- 1.2 The rules set out a framework for how applications are to be heard and explain the role of the participants at the Hearing.

2 Definitions

- 2.1 The following definitions describe the participants at and the subject matter of a Hearing:
 - "Applicant" means the person who has submitted an Application for consideration by the Committee.
 - "Applicant's Premises" means premises subject to the Application.
 - "Applicant's Representative" means a person attending a Hearing to assist or represent an Applicant including a lawyer.
 - "Application" means an application for the Grant/Variation/Transfer/Review and any other decision to be made by the Committee/Sub-Committee in respect of a Licence.
 - "Chairperson" means the Member who is the Chairperson of the Committee for the particular Hearing.
 - "Committee" means the Council's Licensing Committee and includes any Sub Committee of the Licensing Committee.
 - "Committee Lawyer" means the Council's Lawyer (including an external Lawyer instructed by the Council's Legal & Democratic Services Manager) who is present at a Hearing to advise the Chairperson and the Members.
 - "Committee Manager" means the Council's Officer who is present at a Hearing to take minutes.
 - "Committee Report" means the Licensing Officer's written report to the Committee concerning an Application, a copy of which has been previously made available to the Applicant or their Representative, a Responsible

Authority or their Representative or any person who has made a Relevant Representation or their Representative.

- "Hearing" means a meeting of the Committee at which an Application is considered.
- "Licence" means a Licence which the Committee has the power or duty inter alia to grant, transfer, suspend or revoke.
- "Licensing Officer" means the Council's Licensing Officer(s) who is/are present at a Hearing to present reports in respect of an Application and to give technical advice in respect of an Application to the Committee when requested.
- "Licensing Authority" the Council in whose geographical area the subject matter of the Application relates to, and includes the Council's Licensing Committee, any Sub Committee of the Licensing Committee and a Licensing Officer.
- "Member" means a Member who is a Member of the Committee that is considering an Application.
- "Person making a Relevant Representation" means a person who is present at a Hearing to make representations in respect of an Application and includes any person who is present to assist or make representations on behalf of that person including a Lawyer.
- "Responsible Authority" means a person who is present at a Hearing to make representations in respect of an Application in their capacity as Responsible Authority and includes any person who is present to assist or make representations on behalf of the Responsible Authority including a Lawyer.

3 Key Principles

- 3.1 The principles of 'natural justice', and Article 6 'Right to a Fair Trial', which is one of the Convention Rights in the Human Rights Act 1998, require that there is a fair Hearing of Applications.
- 3.2 Natural justice is an umbrella term for the legal standards of basic fairness. This will include that:
 - 3.2.1 the Applicant has an opportunity to make representations before a decision is made;
 - 3.2.2 those making representations have an opportunity to voice their representations before a decision is made;
 - 3.2.3 the Applicant has an adequate opportunity to consider and respond to any submissions made by a Responsible Authority/Authorities and/or any person/s who have made a Relevant Representation;

- 3.2.4 the Committee does not exclude an Applicant from a Hearing in order to consider submissions from a Responsible Authority/Authorities and/or any person/s who have made a Relevant Representation.
- 3.3 It is also fundamental that there is an orderly presentation of submissions at a Hearing so that the relevant issues are properly understood, evidence is tested and that oral statements made at the Hearing are accurately recorded.
- 3.4 Ultimately the Chairperson determines the application of these rules, having regard to any submissions being made by those present and in particular the Committee Lawyer.

4 The Hearing

- 4.1 The Hearing shall take place in public.
 - 4.1.1 The Committee may exclude the public from all or part of the Hearing where it considers it to be in the public interest to do so and, in accordance with the Local Government (Access to Information) Act 1985, as amended. Public includes a party and any person assisting or representing a party.
 - 4.1.2 The Committee may require any person attending the Hearing who, in its opinion, is behaving in a disruptive manner, to leave the Hearing and may:
 - A refuse to permit them to return;
 - B permit them to return only on such conditions as the Committee may specify;
 - C in the event that a person is required to leave a Hearing that person may, before the end of the Hearing, submit to the Committee in writing any information which they would have given orally.
- 4.2 Prior to the Hearing commencing, the Chairperson shall advise the parties of the procedure it proposes to follow at the Hearing.
- 4.3 Where a party has previously requested permission for a person(s), other than their representative, to appear at the Hearing then the Committee shall consider whether to permit that request.
- 4.4 The Committee will allow the parties an equal maximum period of time in which to exercise their rights.
- 4.5 This equal maximum time may have been notified in advance of the Hearing;
- 4.6 Where there are a number of people who have attended the Hearing to make the same representation then the Committee would normally require that a spokesperson be appointed by them to make the representations on behalf of all of those who have made Relevant Representations.

5 Presentation of Submissions

- 5.1 The Chairperson will introduce the Application.
- 5.2 In the event that the Licensing Authority has given notice to a party requiring clarification on a point(s) then that party shall respond to the points raised by the Licensing Authority.
- 5.3 Submissions shall be made in the following order unless the Chairperson directs otherwise:
 - 5.3.1 The Licensing Officer will orally present the Committee Report and will in particular advise the Committee as to:
 - A the options available to it;
 - B the considerations that are relevant in reaching its decision.
 - 5.3.2 The Applicant (or the Applicant's Representative) will orally present its submission which may include:
 - A presenting their case in accordance with the papers, which will have been circulated with Agenda papers;
 - B confirming key information and answer pertinent questions; and
 - C calling witnesses in support of the Application (see paragraph 4.3).
 - 5.3.3 A Responsible Authority/Authorities and/or any person/s who have made a Relevant Representation will orally present their representations in turn which shall include:
 - A the grounds of the representation to the Application; and
 - B any condition(s) that the Responsible Authority/Authorities and/or any person/s who have made a Relevant Representation would be happy to have the Application granted subject to which would cause the representation to be withdrawn.

6 Questioning of Submissions

- 6.1 The Chairperson will regulate the order in which questions are asked by Members.
- 6.2 The Chairperson and Members, voiced through the Chairperson, may question any party following the completion of their submission.
- 6.3 The Chairperson will normally permit the Applicant, a Responsible Authority/Authorities or any person/s who have made a Relevant Representation to ask questions through them of the other parties.
- 6.4 The Chairperson may direct that questions which are not relevant to the Application or one of the four Licensing Objectives are not formally put or answered.

7 Documentation

7.1 No party shall present new documentation to the Committee at the Hearing other than with the consent of all of the other parties. This does not preclude the Licensing Officer from correcting errors, providing updated information or an extract from a local map showing the Applicant's Premises in the context of the surrounding premises and any person/s who have made a Relevant Representation . If any party is granted permission to present supplementary papers at the Hearing they shall provide at least 10 copies at the start of their submission.

8 Intervention

The Chairperson shall permit the following interventions at any point in the Hearing:

- 8.1 The Committee Lawyer to advise the Committee on issues of law, procedure and relevant considerations on decision making. If necessary, the Chairperson may require the Committee, the Committee Lawyer and the Committee Manager to leave the Hearing so that advice can be given.
- 8.2 The Committee Manager to advise the Committee on procedure generally, or to request that statements made are repeated for reasons of clarity and so that they can be properly recorded.
- 8.3 The Licensing Officer to seek to clarify statements that have been made in light of information held on their file.

9 Failure of Parties to Attend Hearing

- 9.1 If a party has informed the Licensing Authority that it does not intend to attend or be represented at a Hearing, the Hearing may proceed in its absence.
- 9.2 If a party has not indicated that it does not intend to attend or be represented at a Hearing and fails to attend or be represented at the Hearing then the Licensing Authority may:
 - 9.2.1 where it considers it be necessary in the public interest, adjourn the Hearing to a specified date; or
 - 9.2.2 hold the Hearing in the party's absence.
- 9.3 Where the Licensing Authority holds a Hearing in the absence of a party, it shall consider at the Hearing the application, representations or notice made by that party.

10 Closing Submissions

10.1 The Chairperson shall allow first, the Responsible Authority/Authorities and any person/s who have made a Relevant Representation to make a closing oral submission(s) and secondly invite the Applicant or the Applicant's Representative an opportunity to make an oral closing submission in support of the Application.

11 Decision

- 11.1 The Committee, the Committee Lawyer and the Committee Manager, shall retire so that the decision may be considered in private, and to consider any legal issues raised by the Members.
- 11.2 The decision, and reasons for the decision, of the Committee shall be communicated orally by the Chairperson to the parties after the Committee has deliberated in private on the Application.
- 11.3 Written reasons shall be provided soon after the deliberations of the Application and in any event within the statutory time limits.

Hearing Procedure Summary

- 1. The Democratic Services Officer will request nominations for a Chairman for the Hearing.
- 2. The Chairperson welcomes all those present and introduces the Application.
- 3. The Chairperson introduces the Applicant, Responsible Authority/Authorities and/or any person/s who have made a Relevant Representation.
- 4. The Chairperson outlines the Hearing Procedure.
- 5. The Licensing Officer presents the Committee Report.
- 6. The Applicant addresses the Sub Committee.
- 7. Questions to the Applicant by Responsible Authority/Authorities and/or any person/s who have made a Relevant Representation.
- 8. Questions to the Applicant by Members of the Sub Committee.
- 9. Comments by Responsible Authority/Authorities and/or any person/s who have made a Relevant Representation.
- 10. Questions by Applicant.
- 11. Questions to Responsible Authority/Authorities and/or any person/s who have made a Relevant Representation by Members of the Sub Committee.
- 12. Summing up by Parties who have made representations.
- 13. Summing up by Applicant.
- 14. Sub Committee retires with the Committee Lawyer and Committee Manager to consider its decision.
- 15. Sub Committee returns and the Lawyer gives a summary of any legal advice that may have been given to the Committee.
- 16. The Chairperson either gives the decision with reasons, or advises that it will be released in writing with reasons within the statutory time limits.

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WILTSHIRE COUNCIL

WEST AREA LICENSING SUB COMMITTEE

18 September 2013

Application for Review of a Premises Licence; Club Ice/Players, 26a Quartermaster Road, West Wilts Trading Estate, Westbury, BA13 4JT

1. Purpose of Report

1.1 To determine two separate applications for Review of a Premises Licence in respect of Club Ice/Players, 26a Quartermaster Road, West Wilts Trading Estate, Westbury, BA13 4JT made by Mr Richard Gregory and Mrs Susan Capon.

2. Background Information

- 2.1 The applications for Review of Club Ice/Players Premises Licence for the sale of alcohol, regulated entertainment and late night refreshment, has been made by Mr Richard Gregory and Mrs Susan Capon. Following advertisement of the applications no further relevant representations have been received.
- 2.2 Wiltshire Council (as the Licensing Authority) must hold a hearing to consider the review application and any representations received. In accordance with Section 52 (3) of The Licensing Act 2003 the Licensing Sub Committee is required to take such steps as it considers appropriate for the promotion of the licensing objectives.
- 2.3 The licensing objectives are:
 - i) The Prevention of Crime and Disorder;
 - ii) Public Safety;
 - iii) The Prevention of Public Nuisance; and
 - iv) The Protection of Children from Harm.

2.4 Such steps are:

- i) To modify the conditions of the licence.
- ii) To exclude a licensable activity from the scope of the licence.
- iii) To remove the designated premises supervisor.
- iv) To suspend the licence for a period not exceeding three months.
- v) To revoke the licence.
- vi) To determine that no steps are necessary

Government Guidance issued under s.182 of the Licensing Act states that:

"Licensing Authorities should also note that modifications of conditions and exclusions of licensable activities may be imposed either permanently or for a

temporary period of up to three months. Temporary changes or suspension of the licence for up to three months could impact on the business holding the licence financially and would only be expected to be pursued as appropriate means of promoting the licensing objectives. So, for instance, a licence could be suspended for a weekend as a means of deterring the holder from allowing the problems that gave rise to the review to happen again. However, it will always be important that any detrimental financial impact that may result from a licensing authority's decision is appropriate and proportionate to the promotion of the licensing objectives".

- 2.5 Since 2005 the premise benefits from a Premises Licence issued under the Licensing Act 2003. The original application was to convert and vary the old Justices Licence simultaneously for licensable activities operating from 12:00 hrs to 02:00 hrs Monday to Thursday, 12:00 hrs to 03:00hrs Friday and Saturday and 12:00 hrs to 00:00 (Midnight) hrs, Sunday.
- 2.6 An application for a new Premises Licence was submitted in May 2006. The new premises licence application was to extend the hours for the supply of alcohol, regulated entertainment on and off the premises 24 hours Monday to Sunday and Late night refreshment 23:00 to 05:00 Monday to Sunday. The application also included special outdoor music events on 2-3 occasions each year. No representations were received, therefore the licence was granted as applied for subject to conditions outlined in the operating schedule. A copy of the current licence is attached as **Appendix 1**.
- 2.7 There are conditions currently attached to the licence outlined in the operating schedule under the heading 'Events using Temporary Marquees and Outside Areas' to enable the applicant to promote the licensing objectives when holding these special events.

3. Details of the Grounds for Review

- 3.1 The two separate review applications of the licence have been made on the grounds that the premises have been conducted in such a manner as to prejudice the licensing objectives of the prevention of public nuisance and the protection of children from harm. The grounds for review are:
 - The use of the premises for Regulated Entertainment in the form of playing live and recorded music constitutes a public nuisance, in that the music is clearly audible outside the boundary of the premises; and
 - Prevention of foul and abusive language to minors, (audible outside the boundary of the premises).
- 3.2 The applications for review are attached as **Appendices 2 and 2(a)**. The evidence relied upon in support of the application is contained within **Appendices 2(b)**.

4. Consultation and Representations

4.1 The review process requires a public notice to be posted on the premises for a period of 28 days together with a copy of the notice posted at the offices of

- Wiltshire Council, County Hall, Bythesea Road, Trowbridge, BA14 8JN. During the consultation period no relevant representations have been received
- 4.2 Wiltshire Police have commented that a number of crimes were dealt with over the weekend of the recent Dawn to Dusk event at Club Ice, Westbury, but that the levels of crime and disorder do not at this stage justify Wiltshire Police in formally joining the review. The Police have indicated that there are number of areas which the premises licence holder needs to address to ensure that the licensing objectives are fully met. In addition Wiltshire Police are concerned that the Police resource level deployed to the event would not be sustainable if the premises licence holder were to repeat the event on a regular basis.
- 4.3 On 19, 20 and 21 July 2013, a special event was held on the premises. During this weekend the Worcester Telecare, out of hours service reported that 6 complaints were received regarding noise from Club Ice and details of these are attached at **Appendix 3** which are copies of their log sheets.
- 4.4 A location maps is attached at **Appendix 4.**
- 4.5 The Sub Committee can take into account documentary or other information presented at the hearing with the consent of all other parties.

5. Legal Implications

5.1 This hearing is governed by the Licensing Act 2003 (Hearings) Regulations. These provide that hearings should be held in public unless the Licensing Authority considers that the public interest in excluding the public outweighs the public interest in the hearing taking place in public.

6. Officer Recommendations

6.1 Officers are not permitted to make a recommendation – the decision is to be reached by the members of the Licensing Sub Committee.

7. Right of Appeal

- 7.1 It should be noted that the Premises Licence Holder, the party that applied for the review and any Responsible Authority or other person who have made representations may appeal the decision made by the Licensing Sub Committee to the Magistrates Court. The appeal must be lodged with the Magistrates Court within 21 days of the notification of the decision.
- 7.2 The decision of the Licensing Sub Committee does not take effect until the end of the period for appealing against that decision. In the event of an appeal being lodged, the decision made by the Licensing Sub Committee does not take effect until any appeal is heard and finally determined.
- 7.3 The Premises Licence Holder and all persons who have made representations have been informed of the date, time and location of the hearing and their right to attend and be represented.

Report Author:

Lisa Grant, Public Protection Officer (Licensing) Tel: 01380 826332

Date of report – 2 September 2013

Background Papers Used in the Preparation of this Report

- The Licensing Act 2003
- The Licensing Act (Hearings) Regulations 2005
- Guidance issued under Section 182 of the Licensing Act 2003
- Wiltshire Council Licensing Policy

Appendices

1	Current Premises Licence
2 & 2 (a)	Applications for a Review
2 (b)	Evidence in support of Application for Review
3	Out of Hours Report from Worcester Telecare
4	Location Plan of the premises and surrounding area

Licensing Act 2003 Premises Licence

Premises Licence number

WW0600084LAPRE

West Wiltshire District Council

Licensing Team **Bradley Road Trowbridge BA14 0RD**

Tel 01225 770328 Premises details

Postal address of premises or, if none, Ordnance Survey map reference or description

Club Ice and Players 26a Quartermaster Road West Wilts Trading Estate

Post town

Westbury

Post code

BA13 4JT

Telephone number

01373 825700

Licensable activities authorised by the licence

Sale of alcohol (on and off sales)

Late night refreshment

Recorded music

Live music

Performance of dance

Amplified voice

Facilities for making music, dancing and entertainment of a similar description

Where the licence is time limited, the dates

This licence is valid from 1 June 2006

The times authorised by the licence for the carrying on of licensable activities

Club Ice (including events utilising the use of temporary structures)

Sale of alcohol (on & off sales):

Monday to Sunday

24 hours

Late night refreshment:

2300 to 0500 hours (following day) Monday to Sunday

Live music, recorded music, performance of dance, amplified voice, facilities for making music, dancing and activities

of a similar nature:

24 hours Monday to Sunday

Players

Sale of alcohol (on sales only):

Monday to Thursday 1000 to midnight

Friday to Saturday 24 hours

Sunday 0000 to 2300 hours

Late night refreshment:

Monday to Thursday 2300 to midnight

Friday to Saturday 2300 to 0500 (following day)

Facilities for making music, dancing and activities of a similar nature:

1000 to midnight Monday to Thursday

Page 13 Friday to Saturday 24 hours

0000 to 2300 hours Sunday

The opening hours of the premises

Club Ice

(including events utilising the use of temporary structures)

Monday to Sunday

24 hours

Players

Monday to Thursday Friday to Saturday Sunday 1000 to 0020 hours (following day)

24 hours

0000 to 2320 hours

Where the licence authorises the sale of alcohol whether these are on [and / or] off sales

On and off sales of alcohol are permitted

Name, (registered) address, telephone no and email (if relevant) of holder of premises licence

Stephen Jones, Home Farm House, Hoggington Lane, Southwick, Trowbridge Wiltshire 01225 756910
Barrie White, 96b High Street, Dilton Marsh, Westbury, Wiltshire 01373 825700

Registered number of holder, for example company number, charity number (where applicable)

N/A

Name, address and telephone number of designated premises supervisor where the premises licence authorises the sale of alcohol

Barrie White 96b High Street, Dilton Marsh, Westbury BA13 4DZ 01373 865348

Personal licence number and issuing authority of personal licence held by the designated premises supervisor where the premises licence authorises the sale of alcohol

WW0500609LAPERN granted by West Wiltshire District Council

Mandatory conditions

Sale of alcohol

1 No retail sale of alcohol may be made under the Premises Licence:

- (a) at a time when there is no designated premises supervisor in respect of the premises licence, or
- (b) at a time when the designated premises supervisor does not hold a personal licence or his personal licence is suspended.
- 2 Every retail sale of alcohol under the premises licence must be made or authorised by a person who holds a personal licence.

Door supervision

Any person carrying out any security activity required by the Premises Licence must be licensed by the Security Industry Authority. (Security activity is defined in Schedule 2 of the Private Security Industry Act 2001).

Conditions and restrictions from transferred licences

NONE

Conditions consistent with the operating schedule

Players Club

- 1. Members must provide proof of current membership if requested by any member of staff or management.
- 2. Members and their guests are expected to behave in a reasonable manner, the use of foul language or abuse of the club's staff or property of the club may result in loss of membership.
- 3. Gaming machines are clearly signed stating that gaming machines are strictly for use by members only, and who are over 18 years of age. The gaming machines are fully visible from the bar in Players and are monitored by Player's management and bar staff. Children are not allowed in the gaming machine area.
- 4. A reasonable standard of dress is required.
- 5. Players is a family club for members, children under 14 years of age are to be supervised at all times. On Saturday evenings, persons under 18 years of age are not permitted in the club after 2000 hours.
- 6. Children are not permitted in the bar.
- 7. Children are only allowed to play snooker if accompanied and supervised by an adult member.

Club Ice/Players

1. SIA security registered staff will be in situation on any night that Club Ice is trading. All security staff will have full radio communication provided.

Premises Licence number

- 2. All members of the public are searched for illegal substances and weapons as a condition of entry on any night Club Ice is operating.
- 3. I.D is required with photo I.D for proof of a person being over 18 years of age.
- 4. Extensive CCTV coverage is provided both inside and outside of the premises.
- 5. Noise levels are monitored and recorded.
- 6. Only on the 13 17 year old Bedlam disco nights are under 18's allowed in Club Ice. These events are carefully controlled by the premises security staff and management.

Events using Temporary Marquees and Outside Areas

- 1. Events at the premises using the temporary marquees and outside areas will be limited to 2 or 3 occasions in any one calendar year.
- 2. For any event at the premises incorporating the use of temporary marquees and outside areas, the capacity of the premises will be limited in total to 4999.
- 3. Security fencing will be erected around the perimeter of the whole site. Fire exits and access for emergency vehicles are to be kept available throughout the event.
- 4. Additional SIA registered security staff will be employed, the number of security staff employ6ed will rise pro-rata in line with the number of people attending the event. Dedicated security staff will patrol the perimeter of the site and in and around the marguees.
- 5. Metal detectors will be used at the entrance position of the site.
- 6. CCTV will operate and cover outside areas.
- 7. A zero tolerance drugs policy operates at the premises. Anyone found in possession of any illegal substance will be refused entry and the Police will be notified. A pre-opening search of the whole site will be carried out to ensure no illegal substances have been deposited prior to the event.
- 8. All members of the public will be searched on entry to the event.
- 9. A valid I.D. which includes a photograph, will be required as proof of age for anyone who appears to be under the age of 18 years.
- 10. All members of security staff will be in radio contact with each other, in addition members of management will also be issued with 2-way radios.
- 11. The temporary marquees will have the correct number of fire exits for the required capacity. These fire exits will be correctly signed and illuminated.
- 12. A full evacuation procedure to include temporary marquees is to be in place prior to an event taking place and made available for inspection if requested by an officer from the relevant authorities. All members of staff working at the event will be trained in the evacuation procedures and notified of the positions of the assembly points.
- 13. There is to be additionally provided in the marquees, the correct number and type of fire fighting equipment for marquees in accordance with current fire regulations.
- 14. The marquees will have and be made available for inspection, if requested by an officer from the relevant authorities, the correct documentation for fire retardant materials used in the marquee materials, in accordance with current fire regulations.
- 15. In addition to the venues registered first aiders, members of the St. Johns Ambulance will be in attendance, in a designated separate marquee.
- 16. In addition to the venues permanent toilet facilities, there will be the correct number of toilets and urinals provided for the capacity of the event.
- 17. The level of sound will be carefully monitored throughout the event by trained staff using a decibel meter. Readings will be taken on site and at various points in the

- surrounding areas. A record of these readings will be recorded and be made available for inspection by the relevant authorities.
- 18. Alternative parking for vehicles will be provided for those attending the event. There will also be provided car parking attendants to ensure orderly parking.
- 19. The Police will be notified at least 2 months prior to an event taking place.

Conditions attached after a hearing by the licensing authority

NONE

Signed

Licensing Officer
West Wiltshire District Council

Licence granted on 1 June 2006

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Application for the review of a premises licence or club premises certificate under the Licensing Act 2003

PLEASE READ THE FOLLOWING INSTRUCTIONS FIRST

Before completing this form please read the guidance notes at the end of the form. If you are completing this form by hand please write legibly in block capitals. In all cases ensure that your answers are inside the boxes and written in black ink. Use

		onal sheets if necessary. nay wish to keep a copy of the compl	eted form for your records.	
1	M	R. RICHARD GREGORY		
(Inse	ert name of applicant)		
			ce under section 51 / apply for the	
		e premises described in Part 1 bel	der section 87 of the Licensing Ac ow (delete as applicable)	ι 200.
		•	, , ,	
Pa	rt 1	- Premises or club premises deta	nils	
		l address of premises or, if none, iption	ordnance survey map reference o	r
		Chur ice		
	,	26A, OUNRTERMASTE WEST WILTS TR	ROAD	
		WEST WILTS TR	ading ectate	
		WESTBURY WIL		
		own	Post code (if known)	
	W	ESTBURY	BA13 47T	
	ımk	BARRIE WHITH	mises certificate (if known	
Pa I a		- Applicant details		
			Please ticl	yes
1)	an	interested party (please complete (A) or (B) below)	,
	a)	a person living in the vicinity of the	premises	1
	b)	a body representing persons living i	n the vicinity of the premises	
	c)	a person involved in business in the	vicinity of the premises	
	d)	a body representing persons involve premises	ed in business in the vicinity of the	
2)	a r	esponsible authority (please complet	e (C) below)	

3) a member of the club to which this application relates (please complete (A) below)								
(A) DETAILS OF	INDIVI	DUAL AI	PPLIC	ANT (fi	ll in as ap	plicable)		
Please tick Mr Mrs		Miss		Ms		Other (for ex	title xample, Rev)	
Surname				F	irst nam	es		
GREGOS	27				Rici	MARI	>	
I am 18 years ol	d or ov	er					Please tick	yes
Current postal address if different from premises address	B	Rou Rou:	NSC	wce	od c	OTTAG	nëS	
Post town	WZ	57301	RY		Post (Code	BAIZU	te?
Daytime contac	t teleph	one nun	nber		•			(
E-mail address (optional)				J	7	J		
(B) DETAILS OF OTHER APPLICANT								
Name and addre	ess							
Telephone numb	er (if ar	ıy)						
E-mail address (optional)						

(C) DETAILS OF RESPONSIBLE AUTHORITY APPLICANT

Name and address
Telephone number (if any)
Toophone Hambel (II ally)
E-mail address (optional)
This application to review relates to the following licensing chiestive(s)
This application to review relates to the following licensing objective(s)
Please tick one or more boxes
1) the prevention of crime and disorder
2) public safety
3) the prevention of public nuisance
4) the protection of children from harm
Please state the ground(s) for review (please read guidance note 1)
THE PREVENTION OF PUBLIC NUISANCE
THE PREVENTION OF PUBLIC NUISANCE
THE PREVENTION OF PUBLIC NUISANCE

Please provide as much information as possible to support the application (please read guidance note 2) I DUE 2.46 MILES / 3.96 KM FROM CLUBICE, MOST OF THAT DISTAUCE IS OPEN FIELDS. ON FRIDAY NIGHT (19/07/2013) OUR SLEP WAS REPETATED DISTURBED BY AN EVENT CLEARLY TAKING PLACE ON THE WESTWILTS TRADING ESTATE. THE DISTURBANCE CONTINUES UNTIL 6.00 AM SATURDAY (20/07/2013). TRIS EXPERIENCE WAS REPEATED ON SATURDAYNIGHT (20/07/2013) WITH LOW FREQUENCY BEAT, INTERNITIONLY AFRO CARIBBEAN RAP CORMAT BEAN ILL) SOME OF LIHICH WAS OBSCENE AND TECHNO "MUSIC". THERE WAS ALSO WHAT SOONDED LIKE RAIRGROUND MUSIC. BY 3.30 AM SUNDAY MORNING (21/07/2013) HEADING HILD WRITCHLY NO SLEET FOR 48 HOURS I WAS SOFFICIENTLY INCENSES THAT I DROVE TO WARDS THE NOISE AND EVENTUALLY ARRIVED AT CLUB ICE. THE LEVEL OF MOISE AM TRAIL OF PEOPLE (OBUIDISLY INTOKICATES) MADE FINDING THE SOURCE UERY EASY, IWALKED INTO THE ENTRANCE AREA THAT HAD BEENSETUP AND REQUESTES TO SPEAK TO THE LICENCE HOLDER RESPONSIBLE FOR THE EUENT. L WAS QUICKLY IN THE PRESENCE OF DERY LARGE SECURITY STAFF AND A GENTLEMAN CALLING HIMBELF MARK WHO CLAIMED TO BE THE EVENTORGANISER. AT THEIS TIME (AROUND 4.00 PM) SUNDAY MORNING (21/ 07/2013) THERE WAS A FUNFACE BUMPERCAR TYPE AMUSEMENT AT THE FRONT OF THE BUILDING POUNDING OUT MUSIC SOLOUD THAT SPEAKING TO MARK ABOUT I METRE AWAY LOAD NOT POSSIBLE WITH OUT SHOUTING LOUDLY. AT THE SAME TIME THERE APPEARED TO BE SOMETHING SOING BUGICING ROSETO THE " RAP" NOISE/MUSIC TOSETHERWITH MC I WAS INFORMED THAT THE EVENT WAS LICENSED AND WOUND CONTINUE UNTIL G. COAM, THAT OURSTHANG GOING ON WAS WITHIN THE TERMS OF THE LICEUSES, WHICH PARMITED 35UCH EVENTS AT THEIR DISCRETION WITH NO WEED TO DEEK PERMISSION - THERE WAS NOTHING ! NOR ANYONE ELSE COOLD BO ABOUT IT. THE SEMELMAN MARK STATED HE WAS LOOSING MONEY ON THE EVENT BUT WOULD SEE IP HE COULD BEDUCE THE FONFARE NOISE. NO SUCH REDUCTION WAS SUBSEQUENTLY EUISTUT. I RETURNES HOME WHERE MY 500 IN WALL - AN EXPERIENCES EVENT LICENCE HOLDER HAD MERSURE NOISE LEVELS AT MY HOUSE AS 5006 WHICH PEAKES AT 6006 WHEN THE M/C SPONZ.

Have you made an application for review relating to	this premises	Please tie	ck yes
If yes please state the date of that application	Month	Day	
	Year		
If you have made representations before relating	s to this prom	icae nlazea	etate
what they were and when you made them	g to tills prem	iises piease s	state

	Please tick yes
	m and enclosures to the responsible licence holder or club holding the club
	omply with the above requirements
THE STANDARD SCALE, UNDER	ONVICTION TO A FINE UP TO LEVEL 5 ON SECTION 158 OF THE LICENSING ACT 2003 IN OR IN CONNECTION WITH THIS
Part 3 – Signatures (please read of	guidance note 3)
Signature of applicant or applicant (See guidance note 4). If signing or capacity.	nt's solicitor or other duly authorised agent n behalf of the applicant please state in what
Signature	3
Date 5/3/2013	
Capacity	
Contact name (where not previous correspondence associated with the second sec	sly given) and postal address for this application (please read guidance note 5)
Post town	Post Code
	. 55. 55.55
Telephone number (if any)	

Notes for Guidance

mail address (optional)

1. The ground(s) for review must be based on one of the licensing objectives.

If you would prefer us to correspond with you using an e-mail address your e-

- 2. Please list any additional information or details for example dates of problems which are included in the grounds for review if available.
- 3. The application form must be signed.4. An applicant's agent (for example solicitor) may sign the form on their behalf provided that they have actual authority to do so.

 5. This is the address which we shall use to correspond with you about this
- application.

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RKRIKNAD. STA KUBUST 2013.

Application for the review of a premises licence or club premises certificate under the Licensing Act 2003

PLEASE READ THE FOLLOWING INSTRUCTIONS FIRST

Before completing this form please read the guidance notes at the end of the form. If you are completing this form by hand please write legibly in block capitals. In all cases ensure that your answers are inside the boxes and written in black ink. Use additional sheets if necessary.

add	itional sheets if necessary.		50
You	may wish to keep a copy of the compl	etea form for your records.	
(In	SUSAN HAZEL CO sert name of applicant)		
revi	ly for the review of a premises licen- ew of a club premises certificate un- the premises described in Part 1 bel-	der section 87 of the Licensing Ac	
тог	the premises described in Part 1 bei	ow (delete as applicable)	
Par	t 1 – Premises or club premises deta	ils	
des	tal address of premises or, if none, or	ordnance survey map reference or	,
1	-LUB ICE	_	
I	GA QUARTERMASTER		
N	EST WILTS TRADING	JTAT23	
Pos	t town	Post code (if known)	
h	ESTBURY	BA13 45T	
Nan	ne of premises licence holder or clul	holding club premises certificate	/i#
kno	wn)	b floiding clab premises certificate	: (11
	STEVEN JONES		
	BARRIE WHITE		
Nur	nber of premises licence or club pre	mises certificate (if known	
		_	
	WW 060008H LAP	2 €	
	2 - Applicant details		
lam	ı	Please tick	ves
1) a	n interested party (please complete (A		. ,
а) a person living in the vicinity of the p	premises	
b) a body representing persons living in	n the vicinity of the premises	
c) a person involved in business in the	vicinity of the premises	
d) a body representing persons involve premises	ed in business in the vicinity of the	
2) a	responsible authority (please complete	e (C) below)	

3) a member of below)	the club to which this ap	plication relates (pl	lease complete (A)		
(A) DETAILS OF	INDIVIDUAL APPLICA	ANT (fill in as appli	cable)		
Please tick Mr Mrs	Miss 🗆	Ms 🔲	Other title (for example, Rev)		
Surname		First names			
CAPON		SUSAN	HAZEL		
I am 18 years ol	ld or over		Please tick yes		
Current postal address if different from premises address	BROKERSWOOD BROKERSWOOD	C0027QY	PARK		
Post town	WESTBURY	Post Cod	BAIS HEH		
Daytime contact telephone number					
E-mail address (optional)	•				
(B) DETAILS OF OTHER APPLICANT					
Name and addre	ess				
Telephone numb	ner (if any)				
E-mail address (optional)				

(C) DETAILS OF RESPONSIBLE AUTHORITY APPLICANT

Name and address
Telephone number (if any)
E-mail address (optional)
This application to review relates to the following licensing objective(s)
Please tick one or more boxes
1) the prevention of crime and disorder
2) public safety
3) the prevention of public nuisance 4) the protection of children from harm
4) the protection of children from hairi
Please state the ground(s) for review (please read guidance note 1)
X.
To prevent noise disturbance at unsocial
and the second
hows.
reversion of four language to pusons under
Prevention of four language to pusons under
9 342.

Please provide as much information as possible to support the application (please read guidance note 2)

I am the owner of Brokerswood Counting Park Util and we are the operators of a licensed company of Coronar Park, priding owner in offering the highest quality facilities, with Peace of transpirity in the beautiful English Countryside.

At approximately 2015 his on 19 July 2013, I wan aware of loud music being played in the vicinty. I worked around the Site to entabling the house and following a charce remark by a cuntoner, discovered the music coming from Club tee on the West Wills Trading Estate. He are located approximately 3 miles from this verse, accross open fields.

At 2115 I roug Cub lee to Epack to someone in Clarge, to be informed someone would care no back "until 10 minutes". Noodiers to Say my care was not returned. I roup apain at 23.30 but no Joy! I roug the energency Environmental Hause number, had leg: 112-318. On Sat. 20 July we had a stock of compaints reporting the continues noise throughout the next. As the day programed we because in undated with not only compaints about noise, but the four language used by the D.J.

A curtain has wrotten the following which was heard by his 4,608 yr old Daughters "come up to the firm of microphone, get your are down, but her firm of cire.

The longunge was aposting of ofthe to many complaints baying work or loss the bosse time, I contacted the Police + they spoke to the Cub management. Police Log. No. 280.

Sakusday evering arrived and at 8p. 11 we were subjusted to the pursue are over open. This week or wait 6.10 and builday morning. I telephoned be everyweer E. H apon + las bone Office or assumed my care, gave we are tray las No. 1950 was varied my care plan to disprocedul noise was varied are seed that this disprocedul noise lunch was now that being allowed to play turic

war not being played, it was loud monotonous boom, boom, boom.

Have you made an application for review relating to the	nis premises h		tick yes
	Month Year	Day	
If you have made representations before relating what they were and when you made them	to this premi	ses pleas	e state

Post towr	Pos	t Code			
correspoi	ndence associated with this applica	tion (please read guidand	ce note 5)		
Contact n	ame (where not previously given) a	nd postal address for			
Capacity	Maraping Diserbor	Brokeswood	Courty	Park UD	4
Date	05/07/2013				
Signature					
(See guida capacity.	of applicant or applicant's solicitor ance note 4). If signing on behalf of t	r or other duly authorise the applicant please stat	d agent te in what		
	ignatures (please read guidance no				
THE STAP TO MAKE APPLICA		58 OF THE LICENSING A DNNECTION WITH THIS			
-					
🂌 İ uı	nderstand that if I do not comply with t application will be rejected	he above requirements			
	horities and the premises licence hold mises certificate, as appropriate	er or club holding the club)		
	ave sent copies of this form and enclose	sures to the responsible	ise tick yes		

Notes for Guidance

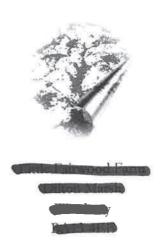
mall address (optional)

1. The ground(s) for review must be based on one of the licensing objectives.

If you would prefer us to correspond with you using an e-mail address your e-

- 2. Please list any additional information or details for example dates of problems which are included in the grounds for review if available.
- 3. The application form must be signed.
- 4. An applicant's agent (for example solicitor) may sign the form on their behalf provided that they have actual authority to do so.
- 5. This is the address which we shall use to correspond with you about this application.

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Events of the night of 20/07/2013 at Brokerswood

On the night of 20th July my husband and I were guests at a birthday celebration held in Norris Hill, Brokerswood. We had been made aware by Mrs Susan Capon of the Country Park prior to this that she was concerned that noise from the event might disturb guests camping at her facility.

On the night we drove to the party along Norris Hill and were so surprised by the lack of noise, even with the car windows open, that we wondered whether we were arriving too early for the event and that it had not started. However, as we turned into the property where that party was being held then we were met by a busy party atmosphere with music and guests already in full swing.

It was clear that as the hosts of the event are professionals in media production that they had the skills to control the volume of the music and contain this within a very limited area. They had clearly taken care to do this so as not to upset their neighbour and her business.

The volume of the contained noise continued at a similar level until we left at around midnight. On leaving there was still very little noise from the party venue in the lane. As we travelled home we became aware of a great deal of noise, both music and shouting, coming from the direction of the trading estate which continued though the early hours till morning.

Mrs Julia Underwood

23/01/B.

Date:

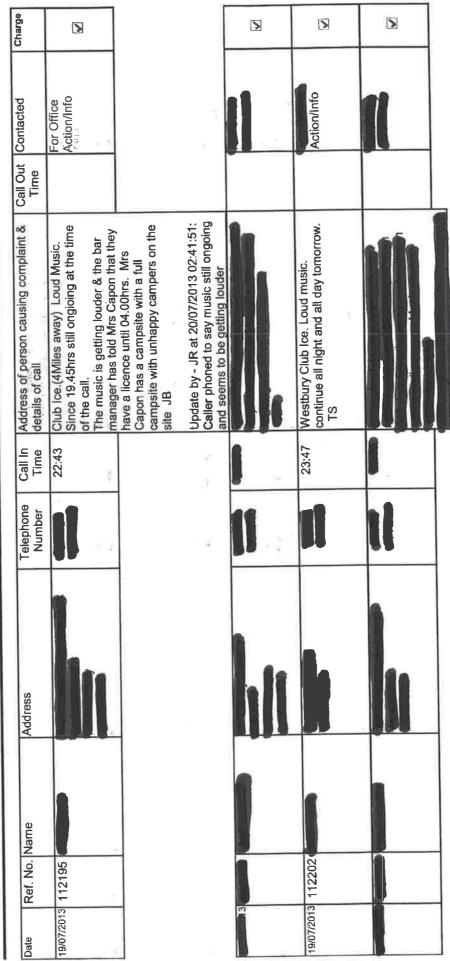
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Agenda Item 5c

Worcestershire TeleCare - Out of hours log

Wiltshire - North and West





Page 2 of 11

22 July 2013

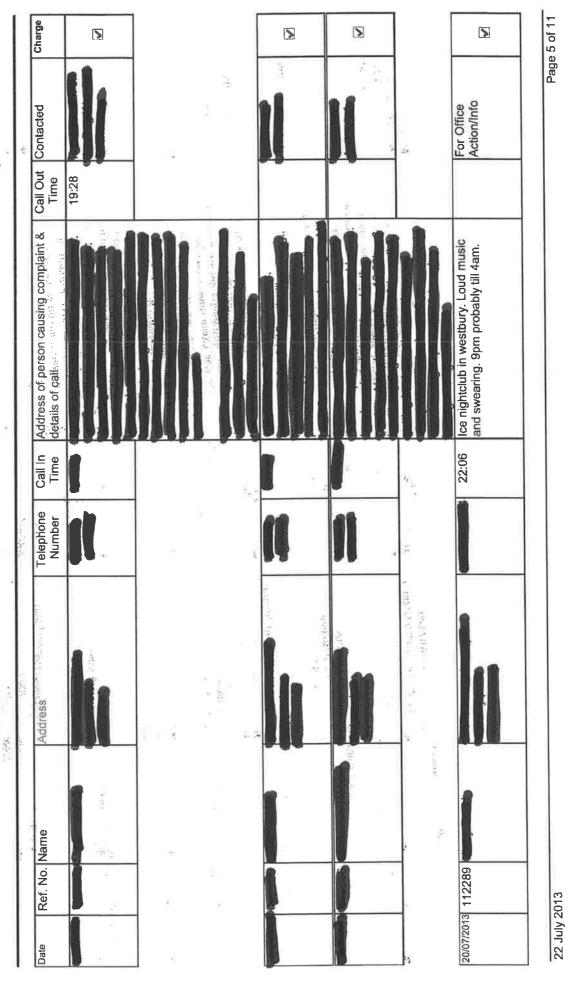
Worcestershire TeleCare - Out of hours log

20 July 2013

Date:







Wiltshire - North and West

20 July 2013

Date:



Date	Ref. No. Name	Address	Telephone Number	Call In Time	Address of person causing complaint & details of call	Call Out Time	Call Out Contacted	Charge
	1			5				>
Š			*				43	[2]
20/07/2013	20/07/2013 1-12295		11	23:05	From 2 differnet directions, one direction is loud bass music and loud live music from the other. Started/noticed about 8pm.		For Office Action/Info	S
			11	45 41	and making the dogs at the camp site bark. JR - Noise is coming from Club loe			N
							N/d	S
								[2]
22 July 2013	2013						Page	Page 6 of 11

22 July 2013

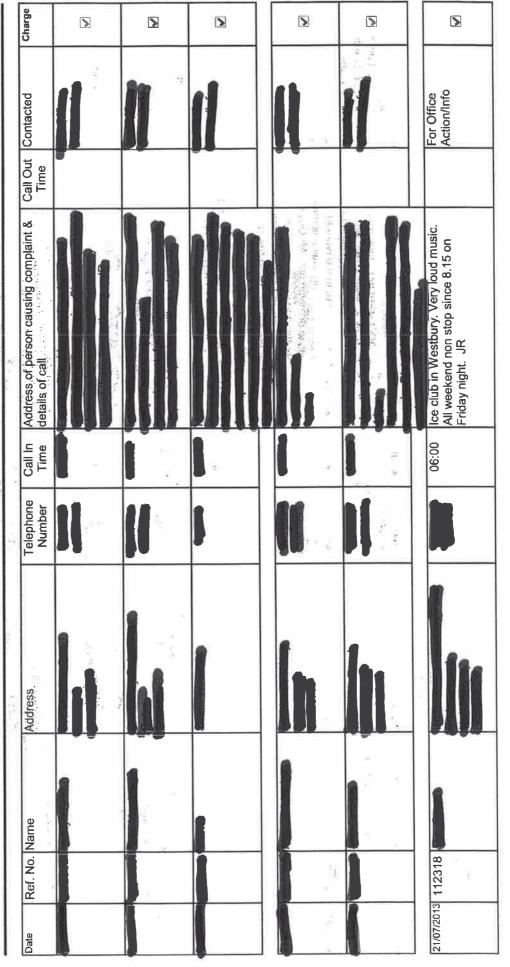
22 July 2013

Date: 21 July 2013

Worcestershire TeleCare - Out of hours log

Wiltshire - North and West





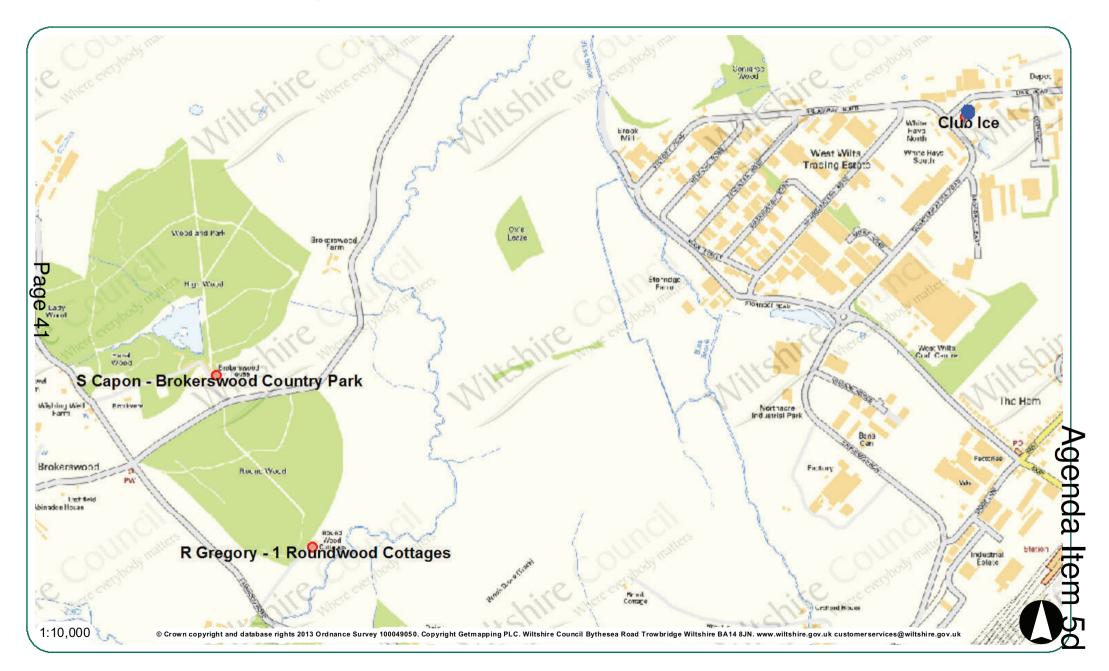


Club Ice, Quartermaster Road, Westbury BA13 4JT

Date: 02 Sep 2013

Centre Coordinate: 384,823 152,523

Representations



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Agenda Item 5e

FILE NOTE Club Ice

ADDRESS: Quarter Master Road W.W.T.E

OFFICER: Fred Nutley

DATE							
20/7/2013	Site visit to check compliance with Dusk till Dawn management plan						
	regarding the camp site and security.						
	Arrived approximately 9.30pm.						
	Met with owner Barrie White						
	Walked around site and noted the following: Approx 150 tents on camp site ranging from 2 man to 6 man tents. The separation distances were good with fire routes of at least 5m. 6 Porta Loos supplied. There were 3 fire points on the site and a designated entrance and exit.						
	First Aid provision: St Johns first aid tent with first aiders and 2 ambulances on site each with a Paramedic.						
	Site Security: Pete Jamison Formative Security Facilities. Parent Co. EXIGO Security Consultancy. Andy Redhead (director mobile						
	was also on site. 20 SIA personnel were on site throughout the event – see staff sign in sheets attached. Also a sheet for the stewards attached.						
	Attached Image.msg Attached Image.msg						
	The campsite, first aid and security complied with the event management plan.						
	Left site at 9.45pm.						
	After leaving the site I drove to 3 locations to see if I could hear any noise from the event. The weather was hot and calm.						
	Firstly I drove to Storage Road, Westbury. I stood outside my car next to the farm gateway close to 22 Storage Road at approximately 9.50pm. I could not recognise any sounds that were event related.						
	I then drove to The Ham, Westbury and parked by the bus stop opposite no. 4 the Ham at approximately 9.55pm. I stood outside my car for a few minutes and could not hear any event noise.						
	Finally I parked on Hawkeridge Rd, as you turn left out of Westbury Trading Estate, in the first small layby on the right hand side approximately 50m from the first house on that road. No event noise was noted.						
	I left at approximately 10.05pm and went home.						

Barrie White

From: Hucks, Gavin [Gavin, Hucks@wiltshire.pnn.police.uk]

Sent: 12 August 2013 09:03 To: 'Barrie White'

Subject: FW: Dusk til Dawn Event - Club Ice Westbury 19th/20th July [NOT PROTECTIVELY

MARKED/UNCLASSIFIED]

NOT PROTECTIVELY MARKED/UNCLASSIFIED

FYI

PC 2453 Gavin HUCKS

Community Beat Manager for Westbury Town Westbury Police Station

TEL: 101 ext. 736555

gavin.hucks@wiltshire.pnn.police.uk

NOT PROTECTIVELY MARKED/UNCLASSIFIED

From: Hucks, Gavin

Sent: 27 July 2013 13:13 To: Gallimore, Jacqueline

Cc: Foulger, Darren

Subject: RE: Dusk til Dawn Event - Club Ice Westbury 19th/20th July [NOT PROTECTIVELY

MARKED/UNCLASSIFIED]

NOT PROTECTIVELY MARKED/UNCLASSIFIED

Hello Jacqui,

I am aware of the logs and some complaints regarding this event. Of course I wasn't on duty during the whole event so can only comment on what occurred when I was present.

NOISE - It was my impression that the noise level was controlled in the sense that I didn't hear it on other parts of the industrial estate or on nearby roads. The sound only became evident when I went past the actual event itself.

CRIMINAL ACTIVITY - Both PC FOULGER and I located a vehicle on the estate with three occupants. Following a search, they were arrested for possession with the intent to supply illegal drugs. This was at 2300 on the Saturday night.

SECURITY - There appeared to be plentiful security at the event. I understand they had an issue with a door supervisor and offender after 0300 on Sunday morning resulting in an arrest.

OUTSPILL EFFECT - To my knowledge, there were not too many issues surrounding the out spill of punters from the site. The clear up operation was pretty swift as I understand it.

I hop this helps a little?

Thanks

Gav

PC 2453 Gavin HUCKS

Community Beat Manager for Westbury Town Westbury Police Station

TEL: 101 ext. 736555

gavin.hucks@wiltshire.pnn.police.uk<mailto:gavin.hucks@wiltshire.pnn.police.uk>

Stephen Jones Datasharp 2000 Home Farm Hoggington Lane Trowbridge Wiltshire BA14 9NR

Statement re: Review Of Comus Leisure Ltd t/a Club Ice License/Dusk Till Dawn event

I, Stephen Jones, am managing director and majority shareholder of Comus Leisure Ltd trading as Club Ice and Players Club, I hold a license under the 2003 Licensing Act to operate the premises in question.

My experience in the entertainments industry dates back to the mid 70's, and I have been involved in the management and operation of Club Ice, formerly Reflections Night Club, and Players Club formerly Branigans and The West Wilts Snooker & Social Cub since 1988, whose licenses has never been the subject of a review such as this review, and I believe we have an excellent record and relationship with Wiltshire Council and Wiltshire Constabulary.

I understand that the review relates to claims of excessive noise and abusive and offensive language being heard by the two complainants, Mrs Susan Capon of Brokerswood Country Park and Mr. Richard Gregory of 1 Roundwood Cottages also at Brokerswood, who have claimed the excessive noise and absusive and offencive was coming from our premises during the Dusk Till Dawn event of 19th to 21st July 2013, which is denied.

The Dusk Till Dawn weekend event was held on the weekend commencing 19th July 2013, this was the second such event, with a similar event being held in July 2012 without any issues. Both the 2012 and the 2013 Dusk Till Dawn events were run by the same promoters, using exactly the same sound systems for both year's events.

The Dusk Till Dawn 2013 event opened on Friday 19th July at 6pm with music playing until 4am on Saturday 20th July, the main arenas reopened for music at 8pm on the evening of Saturday 20th July which music was played until 6am on the morning of Sunday 21st July.

Prior to the 2013 event, my co-director, Barrie White attended meetings with the Events Taskforce, which I understand has been setup to deal with large public events in the Wiltshire Council area, and at these meetings were senior representatives from the relevant Wiltshire Council departments, Wiltshire Constabulary, Wiltshire Fire Brigade and Wiltshire Ambulance Service. All the requirements that came from these meetings were at quite considerable expense put into place. As the Events Task Force involved all three emergency services and Wiltshire Council, we assumed that these officers would duly notify any officers on duty during the weekend of the event.

The agreed requirements included provision of a large number of SIA trained security staff, additional stewards patrolling the West Wilts Trading Estate, camp site, and car parking

area, two private ambulances, a team of trained paramedics, security fencing, crowd barriers, additional fire equipment and additional outside lighting for the outer areas and campsite. We also provided a very detailed risk assessment, and operating schedule.

During the event all patrons were thoroughly search before entry to the event for any illegal substance or dangerous objects in a specially erected marquee, manned by several trained SIA registered security staff, and overseen by my co-director, Barrie White.

During the course of the event I personally managed the actual arenas and interior of the premises, assisted by four Designated Premises Supervisors/managers, also we had our technical manager, Benjamin Parrett, who was in charge of recording the sound levels at six predetermined locations away from the premises at set times, this was done using a calibrated decibel sound meter.

It was agreed that if there was any issue with the sound levels from the first night of the event, we would be contacted by Wiltshire Council during the day on Saturday, and it was agreed that we would put measures into place to alter the sound levels to resolve the issue ahead of opening on the Saturday night, either myself and/or Barrie White were on site at Club Ice all through the whole of Saturday and did not receive any such call from Wiltshire Council.

At approximately 8pm on Friday 19th July, I was returned from a trip to the Tesco supermarket in Trowbridge to get some stock, and I stopped the car in a layby in Hawkeridge to see what the sound level was like there, and I could not even hear any music at all, which at the time I thought something must have gone wrong at the club, as all I could hear was the tyre noise of cars passing me.

At approximately 10:45pm on the evening of Friday 21st, I answered a call from Mrs Susan Capon of Brokerswood Country Park, she told me that she was calling to complain about the noise levels from our venue, and that she had a hundred of her campers complaining to her about the noise, and that she had called earlier in the evening, and was told someone would call her back in ten minutes, but had not done so, which I apologized to her for this, and told her that I would speak to the promoter to get the sound systems turned down straight away. She also told me that under the conditions of our licence, we had to keep all out doors and windows shut, how did she know this?, but in any case this is incorrect. I then spoke to Mark Taylor one of the UMU promoters, who then got all the sound systems gradually turned down to a lower level, which was done by approximately 11:15pm. Regarding Susan Capon's earlier call, the main 01373 825700 phone number rings at the club's reception desk, office, cash office and at Players bar, which the call was answered by one of the bar staff in Players Club, however as they were very busy serving people, the message to call Susan Capon did not get through to me until after I had actually spoken to Susan Capon later on. I can state that I did not receive any other calls regarding the sound level being an annoyance to local residents.

Mrs Susan Capon states in her Application For The Review Of A Premises Licence that she has not previously made representations relating to our premises before, however some years ago in 2008, whilst open on a normal Saturday night, Barrie White and myself were stood outside speaking with PC Nick Holt, who was on duty making one of his regular patrol visits, when a lady from Wiltshire Council's Environmental Health Department came to us

and introduced herself, saying she had received a complaint from Brokerswood Country Park about the level of noise coming from Club Ice, and informed us that she had the power to close us down, this was at about 10:30pm, and fortunately PC Nick Holt stepped in, and informed her that the volume coming from the premises was no different to any other Saturday night he had visited whilst on his patrols, with this the lady from Wiltshire Council left. Barrie White and myself were so concerned about this, that we decided we should drive out to Brokerswood and listen to what the complaint was about, when we arrived outside the entrance to Brokerswood Country Park, we found the lady from Wiltshire Council, and yes we could hear loud music in the distance, but not from Club Ice, but towards Standerwick, at which point the lady from Wiltshire council said that was in Somerset, and not her problem, then left. We then tried to discover where the loud music was coming from in case other people complained believing it was Club Ice that was responsible, and it eventually it was discovered to be an illegal rave in the woods near Chapmanslade. Following this, when we go out to take sound level readings we included Brokerswood Country Park as one of the places we take sound level readings, which is between our stop in North Bradley and Dilton Marsh.

It was fully expected that Wiltshire Council and quite probably officers from Wiltshire Constabulary and Wiltshire Fire Brigade would be carrying out one or several site visits during the event to ensure everything was being run properly within regulations, and sound levels would be checked by Wiltshire Council as we have experienced many times throughout the years we have been running the night club.

Early during the Friday evening some Police officers from Trowbridge called in, and were clearly unaware the event was even on. After we had closed after the Friday session, we also met with an officer from Wiltshire Ambulance Service who was most perturbed about his resources as he had no knowledge that the event was taking place.

At approximately 5pm on Saturday 20th July, whilst at the club preparing for the evening event, I received a call from a WPC from Wiltshire Constabulary, who informed me they had received a complaint about the language being used by the disc jockeys on the previous evening, this came somewhat as a surprise, but I said I would speak to the promoters and get them to ensure the MC's did not use offensive language. The disc jockeys themselves do not speak at all, and the music being played is Drum and Bass, which MC's talk over the music, however even within the building you can hardy make out what is being said, and I can assure everyone that if what is being reported as coming from Club Ice was being said over the microphone, I would have been inundated with irate patrons at the reception desk.

On the evening of Saturday 20th July, we did in fact get an inspection, but only by Fred Nutley of Wiltshire Council's Health & Safety Department, but not by any other officer or authority. Fred Nutley told Barrie White he was happy with the sound levels within the perimeter of the premises, and was satisfied that the sound levels within the premises were within regulations, and said that he would be check sound levels from the surrounding areas, and told Barrie White that he would call him on his mobile if there was any issue with the sound levels at any of the places he checked, Barrie White received no calls from Fred Nutley following his inspection.

Mr Gregory states that "the disturbance continued until Saturday 6AM", this would have been impossible for Club Ice to be the cause of this disturbance, as the venue closed and

the music was turned off at 4AM, unless of course the disturbance was actually coming from somewhere a lot more local to Mr.Gregory. This of course can be confirmed by Police officers who would have been patrolling the area after 4AM.

It has also been stated by Mr Gregory that loud music was also coming from the bumper car ride, this is certainly not true, and it was agreed with Jennings Funfair that they would not play any music on their rides, and I can vouch that they did not play any music, only used their microphone to get customer on and off the rides, and this was not very loud at all.

Benjamin Parrett did not report that there was any issue with the sound level readings he had taken on both nights, and it was only the following week when we received notification from Wiltshire Council on that it had been reported the there was excessive noise coming from our venue during the Dusk Till Dawn event that I found out that there had in fact been an outdoor event immediately next to Brokerswood Country Park, with we have decibel meter readings and notes made by Benjamin Parrett to this effect.

I have spoken to several residents from the Brokerswood, Rudge, Dilton Marsh, Southwick and Standerwick, and it quickly became very clear the noise and the abusive language was nothing to do with Club Ice, but actually was coming from Pixies Party in a paddock opposite the Tin Church in Brokerswood, and when I visited the area the following Friday, there were still colored flags in the car park of the Tin Church, which I was told by a resident were all around the paddock opposite the Tin Church during the event.

One resident and his partner, who know the different types of music told me that they had heard music coming from Club Ice early on the Friday evening, but this was just a low bass beat, which was faint, which they could hear as they were walking to the Kicking Donkey Inn, however when they went out for cigarette at about midnight, they could no longer hear the bass beat, however the music from Pixie's Party was reported to me to be chart music and live bands, not Drum and Bass.

Several resident living close to Brokerswood Country Park confirmed that there had been an exceedingly loud party nearby which many local residents had attended, but were reluctant to put this in writing as they were concerned about upsetting their neighbours who were running the party, this even included one who did not want to upset Susan Capon, from what I was told this party ran on till beyond 8am on Sunday morning.

I have been given several statements from residents and people who were in the vicinity during the event who confirm the loud music was in fact coming from the party in Brokerswood, even as far away as the Bell Inn at Standerwick, where the music could clearly be heard.

We have also been told that Susan Capon has offered the campers who were affected by the loud music from the party next to Brokerswood Country Park campsite a free weekend's camping at Brokerswood Country Park.

On behalf of Club Ice I completely deny our venue was responsible for the loud music in Brokerswood or the abusive and offensive language, and I find it completely unbelievable that a loud party with flashing lights immediately next door to Susan Capon's campsite was

not noticed by her or Richard Gregory,

Under the 2003 Licensing Act, Section 158 states it is a criminal offence to make a false statement, and I believe there a maximum fine of £5,000 for doing so. I believe the 2003 Licensing Act provision for members of the public to bring a premises license to review has been severely abused in this case for reasons unknown to me.

We have been put to a great deal of inconvenience over this, and our license and business put in potential jeopardy by this review of our Premises License, which is completely unjustified.

Sincerely,

Steve Jones Operations Director Datasharp 2000

Barrie White
122 Chiphouse Road
Kingswood
Bristol
BS15 4TZ

Saturday 7th September 2013.

Statement re Review Of Comus Leisure Ltd t/a Club Ice License/Dusk Till Dawn Event

I, Barrie White, am Operations Director and a share holder for Comus Leisure Ltd. I hold a licence under the 2003 Licensing Act to operate the premises in question.

My experience in the late night entertainment industry dates back to the mid 1980's, over my career I have ran many of the largest venues in the country for operators such as Mecca, Rank Entertainments and Luminar Leisure, culminating in being Operations Manager of the Hippodrome, Leicester Square, London, which was at the time probably one of the busiest nightclubs in the world. No licence I have been in charge of has ever been such to a review of any kind. I have been at Club Ice since 2001.

Rather than cover the same points as my Managing Director, Stephen Jones's statement, there are just a few additional points I would like to clarify.

On the point of the complaint of the noise disturbance of 2008, I did call Wiltshire Council's licensing department to ask for a copy of the report from the environmental officer who visited the club on that night in 2008, but I was told we would never be able to find this, as it was probably lost in a move.

Speaking to Jackie Gallamore, the Police Licensing Officer, she did mention to me on the phone, that the Police would not be joining this review, but she possibly would be raising some representations about the cost of Policing such events in the future. We have always found Jackie Gallamore and Wiltshire Police a great help and asset to our business, and have had a great working relationship over many years. The only point I would put forward regarding Police resourcing is that for many years we would see three to five Police patrols every Saturday night, since about 2011, we rarely see any Police patrols at all whilst we are open. My feelings on this are that those patrols have been taken away as we rarely have any issues at all in our venue, but due to the very high level of incidents in Trowbridge and Warminster, I feel that the patrols that covered our area are now being used in Trowbridge and Warminster, so it seems we are a victim of our own success. Perhaps the venues in Trowbridge and Warminster should be paying for Police resource, also we pay an exceedingly high amount in business rates partly for Police resource which is rarely used. Inspector

Miles of Warminster Police previously told us that he had addition resource given to his station because there was a large night club in his area, namely Club Ice.

Since receiving the Licence Review Applications from Mrs Capon and Mr Gregory, I have spoken to Wiltshire Council's Kate Golledge, and Wiltshire Police's Jackie Gallamore, and both told me they would not be joining this review as there was no evidence.

On another call to Wiltshire Council, I spoke to Annabel Wilkinson, and she informed me they were in full knowledge of the party (Pixies Party) in Brokerswood, and when I asked how they could run this party with loud music that we are being blamed for, Annabel Wilkinson replied that the party was only once a year, and they had no intention of taking any action regarding this party, I then informed her that our Dusk Till Dawn event was also just once a year, so why is it not OK?, and she said she could not answer that. I found this very odd.

I cannot comprehend why this review is taking place, when the Police and Wiltshire Council who were present at our venue when the complaints about the noise disturbance was supposed to happening, yet the Police report and Wiltshire Council's Fred Nutley's report clearly state there was no noise issues or issue relating to abusive and offensive language.

Yours sincerely

Barrie White

Operations Director

Club Ice Westbury

Club Ice remote sound checks for surrounding areas.

19/07/2013

Time	Location 1	Location 2	Location 3	Location 4	Location 5	Location 6	Comments
22:00	48	46	39	41	37	35	6- KIDS IN PARK
00:00	38	38	29	28	26	38	6-ROAD TRAFFIC
02:00	36	35	31	29	27	29	
3.00	34	36	34	30	33	36	
06:00							CLOSED AT 4.00 AM

20/07/2013

Time	Location 1	Location 2	Location 3	Location 4	Location 5	Location 6	Comments
22:00	42	39	36	104	65	55	5 MUSIC FROM PARTY 6 KIDS IN PARK
00:00	39	40	35	108	64	41	5 MUSIC FROM PARTY
02:00	39	38	37	98	56	36	5 music From PARTY
04:00	38	38	36	101	68	37	5 MOSIE FROM PARTY
06:00	34	36	33	84	52	38	5 MUSIC FROM PARTY 6 BIRD NOISE

Location 1 Hawkeridge Park (Centre of estate)

Location 2 Hawkeridge Village (Outside The Royal Oak)

Location 3 North Bradley (Halfway along Church Lane

Location 4 Brokerswood (Outside country park entrance)

Location 5 Fairwood Road (Outside houses just down from railway bridge)
Location 6 Oldfield / Leigh Park (Junction of Mane Way & Oldfield Road)

Time - Leave Site

NOTES

SOUND LEVELS DROPPED AT UPM AS

PRIVATE PARTY AT BROKERSWOOD NEAR.
CROSS ROADS - IMPOSSIBLE TO HEAR KEVELS
AS PARTY TOO LOUP!

READING DONE AT CROSSROADS AT MIDNIGHT REGISTERED 112 PEAK!



Licensing Act 2003

2003 CHAPTER 17

PART 7

OFFENCES

False statement relating to licensing etc.

158 False statements made for the purposes of this Act

- (1) A person commits an offence if he knowingly or recklessly makes a false statement in or in connection with—
 - (a) an application for the grant, variation, transfer or review of a premises licence or club premises certificate,
 - (b) an application for a provisional statement,
 - (c) a temporary event notice, an interim authority notice or any other notice under this Act,
 - (d) an application for the grant or renewal of a personal licence, or
 - (e) a notice within section 178(1) (notice by freeholder etc. conferring right to be notified of changes to licensing register).
- (2) For the purposes of subsection (1) a person is to be treated as making a false statement if he produces, furnishes, signs or otherwise makes use of a document that contains a false statement.
- (3) A person guilty of an offence under this section is liable on summary conviction to a fine not exceeding level 5 on the standard scale.

Statement of Facts concerning the Dusk Till Dawn 2 day festival event (19th -21st July, Club Ice)

It has been brought to my attention that Club Ice is undergoing a licensing review because of complaints made by residents from Brokerswood, Mr Richard Gregory and Mrs Susan Capon.

I have read Mr Gregory's and Mrs Capon's statements regarding the event and how it impacted on them.

There are some points about these statements that I can back up but there are also some that I strenuously deny.

Firstly the music ran between 9pm and 4am on the Friday night through to Saturday morning (19th July). Mr Gregory claims the music went on till 6am, with a Caribbean / Techno sound. The music style played at our event sounds nothing like this and did not run as late as he stated. It has been brought to my attention that there was another late night, loud music event closer to Mr Gregory's and Mrs Capon's residences that certainly ran on the night on Friday evening through to Saturday morning and Saturday night into Sunday morning. That event is probably the one that caused their annoyance on both nights. (Probably an open air illegal rave, not a well organised, professional event like ours which was planned and arranged within the guidelines set by law and local council, whom the club have been in constant communication with, to ensure we were compliant in every way including sound levels). The club Manager (Steve Jones) had actually approached me earlier Friday evening to say that the club had received a complaint about noise and I dually turned down the volumes in all the 3 arenas open that evening. I had to leave the club and its grounds several times that evening, twice to go into Westbury to use the nearest cash point. On each of these occasions I checked to see what the sound levels were like and although the night was peaceful, I couldn't hear the event at all (even by the entrance gates to the club you could not make out any clear noises from the event, i.e. vocals or music type. It was muffled and distorted and not clear at all).

As for Mr Gregory's visit to the entrance of the event, I am the Mark to whom he is referring to. I listened to Mr Gregory's complaints and I responded to him with the following details:-

I said that I was the event organiser, that the sound levels had been checked previously that evening by a member of the local council, that the planned event would run until 6am Sunday morning (21st July, which would be 3 hours more) but out of respect and sympathy to his situation, I would turn the music down further, which I did.

There were 2 fairground rides there, neither of which were not playing music but did have someone on the microphone telling patrons to enter the ride, take their seats, leave the bumper cars etc (but always at a reasonable level of volume).

I genuinely believe that the inconvenience and discomfort experienced by Mr Gregory on the Friday night or the Saturday night have nothing to do with our event or Club Ice and he has mistakenly targeted us instead of the other unpublicised and unregulated event.

I do however wish to apologise again to Mr Gregory, as I did when I met him at the gates of Club Ice on the Saturday evening if the event caused him any inconvenience or irritation. This is the second annual event we have held at the Club on the same date and we wish it to continue. We are committed to deliver high quality events, focusing on all aspects of safety with complete compliance with regulation set by law and local councils.

Yours Sincerely

Mark Taylor (promoter for UMU – Urban MashUp, hosts of the DUSK TIL DAWN music events 2012 & 2013)

Roy Vincent & Helen Spencer 4 Marsh Road Standerwick Frome Somerset BA11 2PZ

Steve Jones Club Ice Westbury

6th August 2013

Dear Steve,

During the evening of Friday 19th July, in our garden I could faintly hear what I think was music, but I cannot be certain which direction it was coming from other than roughly North of our home, but later that evening I could no longer hear it.

On the following Saturday evening the music was much louder and clearer, and went on through the night, and I could still hear the music when I got up on Sunday morning about 8am, but it stopped shortly after, and I would say was coming again from the North of us, probably from the direction of the Rudge area.

Kind regards

Helen Spencer

21 Clay Close
Dilter & Marsh
Westbury
Wilts &
BA13 470

Pegondang the Jan to Josk

ent that took place at Club lace, I

was so I like to state that often

puting my doughter of from Troubings

It about 1130pm we drove through

wort with Trading Estate to some

what was going on and were

but a 3. 1915 of those go et it

lows faithfully

Club Ice 26a Quartermaster Road West Wilts Trading Estate Westbury Wiltshire BA13 4JT

Mr M. Bryant & Miss C Jenkins Cowards Farm Brokerswood Wiltshire BA13 4EQ

To whom this may concern,

I am writing to you with regards to the events of Friday 19th July and Saturday 20th July of which we understand were the dates you were holding a 'Drum & Bass' weekend.

We attended our local pub 'The Kicking Donkey, Brokerswood' at around 8.30pm on Friday 19th July, on approaching The Kicking Donkey we could hear music playing faintly in the distance of which we believe to be from your venue, this continued to be heard distantly for a couple more hours. On departing The Kicking Donkey, just after 11pm, we were accompanied by a couple of friends. We sat outside of the pub and were discussing that they were attending your 'Drum & Bass' event on Saturday 20th July. At this time we were no longer able to hear any music at all and questioned whether it was still happening.

On Saturday 20th July, we again attended The Kicking Donkey. Before leaving for the pub we were shocked to be able to hear very loud music coming from nearby. As we walked towards The Kicking Donkey, it became clear that the music was coming from a private party believed to be being held at Woodland View, Brokerswood (Adjacent to Brokerswood Country Park). From then speaking with locals in the pub we were informed that there were signs directing to this venue (Woodland View) for 'Pixie's Party'. The music from this venue carried on late into the night and we we're able to hear word for word as we left The Kicking Donkey at around midnight. We could both clearly hear that this was by no means Drum & Bass music and at times we could hear a live band playing. At around 2am Sunday morning we were still able to hear this music very clearly (although we are around half a mile away) and got up to close any windows we had open. Just after 4am I (Miss. C. Jenkins) got up to let the dog out and was still at this time able to hear music playing at an unnecessary volume for this hour of the morning.

By the time of us getting up at 7.30am we were no longer able to hear any music.

Yours Sincerely

Mr M. Bryant

Miss C. Jenkins

FULL MOON

There was a party near procession.

There was a party near proceershood.

There was a party near proceershood.

They have peen offened a free stay at a later dute as the party was loud.

Statement

Concerning Music & Noise On The Evenings Of Friday 19th July, Saturday 20th July & The Morning Of Sunday 21th July 2013

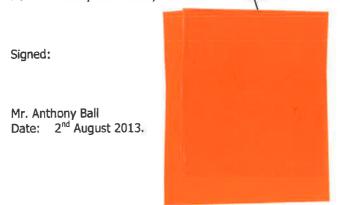
Statement by: Mr Anthony Ball

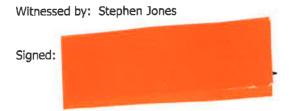
Address: Cutteridge House, Brokerswood, Trowbridge, Wiltshire BA14 9PT

On the evening of Friday 19th July 2013 at around 8pm, whilst in the garden, I could hear music in the distance, coming I believe from Club Ice on the West Wilts Trading Estate, Westbury. The music was not particularly loud, but I could hear the bass beat of the music. Inside my home I could not hear the music. Sometimes outside we can hear the bass beat from Club Ice when they are open, dependant on the wind direction, it is not particularly loud, and is not an issue.

Later the same evening between 10pm and 11pm, as well I could hear music and amplified voices coming from the Rudge direction, as well as the bass beat from Club Ice. At about midnight I went outside and could no longer hear the bass beat coming from Club Ice, though I could still hear amplified voices and some music coming from the Rudge direction.

On the evening of Saturday 20th August, I returned home around 10pm, and past the tin church crossroads at Brokerswood, and saw there was a party in the field opposite the tin church, and the music was quite loud, on arriving at Cutteridge House, I could still clearly hear the loud music, though I could not hear any music or bass beat from the Club Ice direction. The loud music from the party opposite the tin church went on through the night and I could still hear the music when I got up on Sunday morning, fortunately Cutteridge House has very think walls, and I could not hear the music indoors.





Address: Home Farm House, Hoggington Lane, Southwick, Trowbridge, Wiltshire BA14 9NR

Statement

Concerning Music & Noise On The Evenings Of Friday 19th July, Saturday 20th July & The Morning Of Sunday 21th July 2013

Statement by: Mr Terrance J Bastable

Address: Poleshole Farm, Brokerswood Road, Southwick, Trowbridge, Wiltshire BA14 9PS

On the evening of Saturday 20th July 2013 I was at the Bell Inn, Standerwick, and at approximately 11pm, I went outside for a cigarette and could clearly hear loud music coming from the direction of Rudge and Brokerswood. Another person who was also outside smoking informed me it was coming from a party opposite the tin church at Brokerswood.

Later whilst driving home, I passed the tin church at Brokerswood and could see flashing disco lights coming from the paddock opposite the tin church and could hear very loud music coming from the paddock.



Mr. Terrance J Bastable

Witnessed by: Stephen Jones



Address: Home Farm House, Hoggington Lane, Southwick, Trowbridge, Wiltshire BA14 9NR

Statement

Concerning Music & Noise On The Evenings Of Friday 19th July, Saturday 20th July & The Morning Of Sunday 21th July 2013

Statement by: Mr Adrian R. Harris

Address: Island Cottage, Lamberts Marsh, Southwick, Trowbridge, Wiltshire BA14 9PA

On the morning of Sunday 21st July at approximately 3:30am I was returning from a vehicle breakdown recovery, driving home on the Brokerswood Road towards Southwick, and as I approached the crossroads by the tin church at Brokerswood, a couple walked across the road heading towards the tin church car park carrying drinks, forcing me to slow down, I could clearly see a party taking place in a field opposite the tin church, there were flashing disco lights and coloured flags around the field and the church car park, plus there was very loud music being played.

When I arrived home, I could still hear the music in the distance.

Signed:

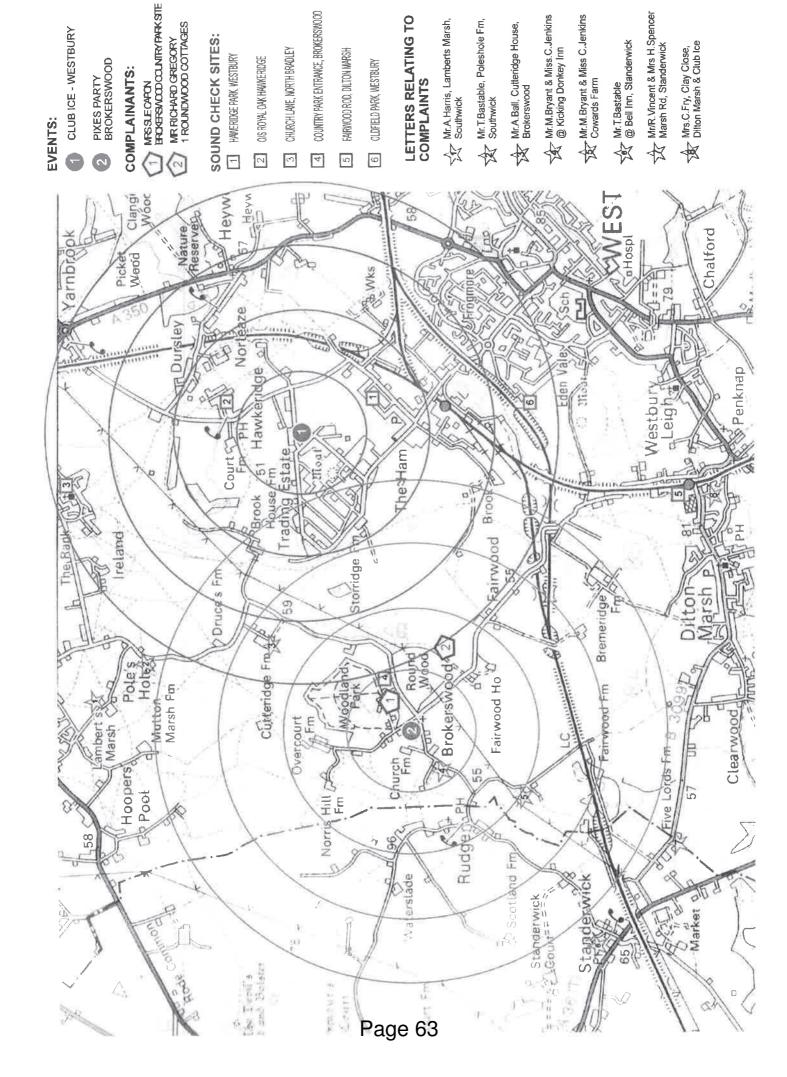
Mr. Adrian R.Harris

Date: 3rd August 2013.

Witnessed by: Stephen Jones

Signed:

Address: Home Farm House, Hoggington Lane, Southwick, Trowbridge, Wiltshire BA14 9NR





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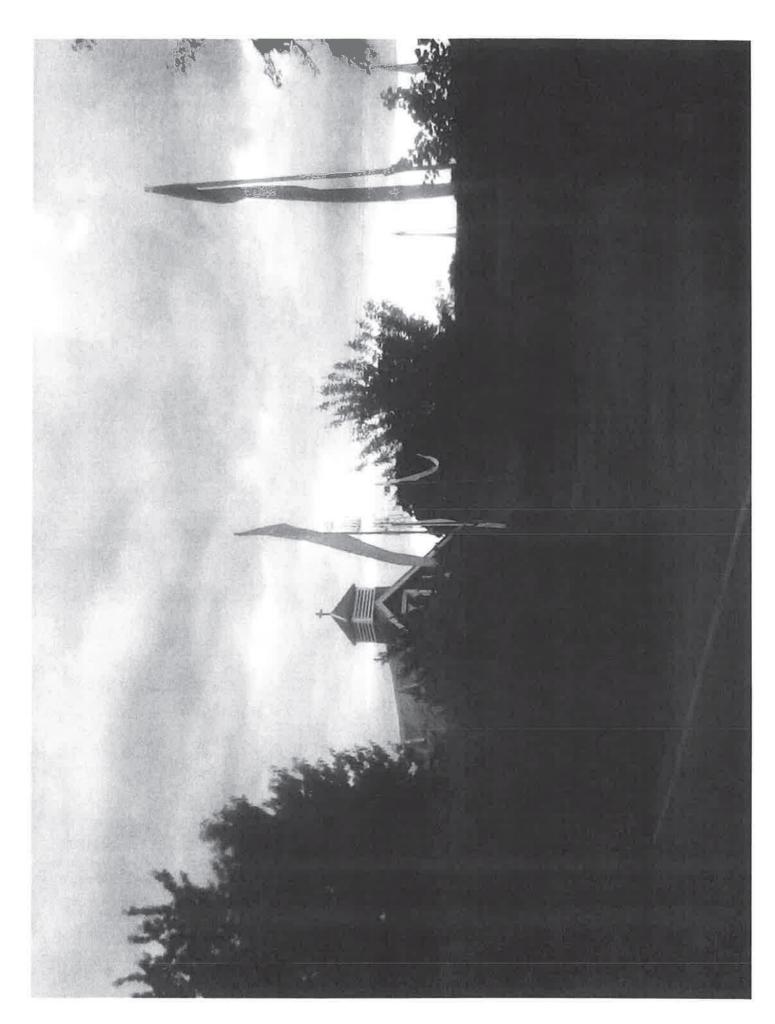
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